

# FAQ

Hope  
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Help



Whether you're a new customer or have been with us for years, we believe these FAQs will provide you with the necessary information to feel confident about leaving your pet in our care. Our FAQs cover topics such as vaccinations, feeding, medication, and much more.

We understand that everyone's situation is unique, and you may have questions that aren't addressed in our FAQs. That's why we encourage you to reach out to us directly if you need further information or clarification. We are always happy to help and answer any questions you may have to ensure that you and your pet have the best possible experience with us.

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**278 COLLINS ROAD, R.D.2 HAMILTON 3282**





# FAQ

## Cats

If you're looking to board your cat, our rates are \$25 per day/night. However, if you're boarding a dog at the same time, the rate drops to \$20.

To ensure the health and safety of all our feline guests, we require that all cats and kittens are vaccinated for feline infectious enteritis (panleukopenia), rhinotracheitis (herpes) and calicivirus. Please bring your cat's vaccination book with you when checking in.

## Vaccinations

We prioritise the health and safety of all our guests. Therefore, we require all dogs to be fully vaccinated for Parvovirus and Kennel Cough, with vaccinations administered at least 2 weeks prior to their stay. Please bring your pet's vaccination book with you upon check-in, as it is a mandatory requirement for boarding.

## Medication

We do not charge extra for pets on medication. However, we kindly ask that you inform us of any medication requirements during the booking process. To ensure the safety of your pet, all medication must be clearly labeled with your pet's name and dosage instructions.

## Worming and Fleaing

Keeping our furry guests happy and healthy is our top priority at Cosy Paws. That's why we require all dogs to be wormed and flea treated one week prior to their stay. Please ensure your furry friend is up-to-date with their treatments, as any dogs found not to be will be treated and owners will be charged for the product.

## Exercise

We understand that exercise is essential for keeping your furry friend happy and healthy. That's why we tailor our exercise routines to suit your dog's unique needs and energy level. Whether your dog needs a high-intensity run or just a leisurely walk, we'll make sure they get the workout they need to stay in tip-top shape

## Our Food or Yours When Boarding

We provide Royal Canin dog biscuits as our standard food. However, if your furry friend has a specific diet or is a picky eater, you are welcome to bring their own food from home. Please let us know in advance when making your booking.

Our water source is pure rainwater, free of any added chemicals. Your pets will enjoy fresh and clean water straight from the sky during their stay with us.



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